



Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 16th June 2026

URGENT - FP69 NATIONAL PATIENT LIST VALIDATION EXERCISE: PRACTICES ADVISED TO REVIEW AND CHALLENGE PATIENT LISTS

Practices are reminded that the FP69 response period has reduced from six months to three months for flags raised from 1 October 2025. Practices should be alert to the ongoing national patient list validation exercise being undertaken as part of the current contractual arrangements.

We understand that practices may receive lists of patients identified through national data matching processes as potentially being "ghost patients" or patients whose registration details require validation.

Please do not assume these lists are accurate.

Importantly, practices have the opportunity to review and challenge these lists before patients progress further down the removal pathway. If no action is taken, patients may subsequently receive a letter asking them to confirm their details and, if no response is received, may ultimately be deducted from the practice list.

The LMC is concerned that this process may result in the inappropriate removal of legitimate patients for reasons entirely unrelated to whether they genuinely remain registered or resident. Examples may include:

- Patients ignoring administrative letters
- Limited English proficiency or language barriers
- Literacy difficulties
- Patients assuming correspondence is spam or fraudulent
- Vulnerable, elderly, deprived or transient patient groups
- Patients who are disengaged administratively but continue to access care

Practices are therefore strongly encouraged to:

- Actively review any lists shared with them
- Challenge or retain patients where there is reasonable evidence they are genuine active patients
- Use local knowledge, recent consultations, prescribing activity, long-term condition reviews or other relevant information to inform decisions
- Ensure relevant administrative and clinical teams are aware of this process





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Practices should also be mindful that inappropriate patient deductions can have wider consequences including:

- Disruption to patient care and continuity
- Patient distress when removal is discovered unexpectedly
- Impact on practice list size and associated funding streams
- Potential downstream implications for PCN population figures and planning

The BMA GPC has raised concerns regarding the exercise and will be meeting with NHS England. As part of this, GPC will seek assurance that, in line with the Primary Medical Services Policy and Guidance Manual, quarterly reports on list maintenance outcomes are being produced and shared. This includes requesting access for GPCE and LMC representatives to national and ICB-level reports detailing patient volumes reviewed, FP69 activity, deductions and outcomes.

We would be grateful if practices could notify the LMC of any concerns, anonymous examples of apparent false positives, patient harm, workload impact or significant numbers of challenged cases, as this intelligence will help inform ongoing discussions and escalation where appropriate.

Bottom line: Please review these lists carefully and do not allow patients to be removed by default where you believe they are legitimate registered patients.

Links you may find useful:

[Practice list validation](#)

[FP69 flags | PCSE](#)

[GP Practice List Reconciliation | PCSE](#)

[Data quality checks | PCSE](#)

PET/CLS - Today 16th June (Lancashire & South Cumbria)

The LMC was recently made aware that PET/CLS sessions scheduled in Central Lancs and on the Fylde Coast would be stood down (due to the scheduled Resident Doctors Strike) following NHSE regional advice to L&SC ICB. We had lobbied for this not to happen and subsequently challenged the decision. Please see [our letter](#) to the ICB on this, which we await a response to. We know that following the BMA calling off resident doctor strike action this week, the ICB were able to reinstate this time for practices that were able to proceed with their plans, although due to making operational changes this will not have been feasible for all. We continue to advocate for practices to have appropriate access to protected learning time for their team and are also urging for a pragmatic approach to the use of online consultation during these sessions post 1st October 2025.





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Clinical Waste Bin Collections

We have received reports that some GP practices have experienced difficulties with the collection of clinical waste bins. To help us understand the extent of this issue across the area, we would be grateful if [you could let us know](#) whether your practice has encountered any problems with clinical waste collections, including missed or delayed collections.

We are already in discussion with the commissioner regarding these concerns and would welcome any information you can provide. This will help us assess how widespread the issue may be and, where necessary, escalate specific concerns on behalf of practices.

[Please let us know](#) any relevant details of your recent experiences.

Reporting Concerns About NWAS Services

Healthcare professionals are encouraged to use the [North West Ambulance Service \(NWAS\) External Patient Event Reporting Form](#) to report concerns, incidents or service issues relating to care provided by NWAS.

The information submitted helps NWAS investigate specific incidents, identify recurring themes and support service improvements.

If you have experienced issues relating to patient care, communication, response times or service delivery, please consider submitting a report: <https://www.nwas.nhs.uk/contact-us/external-patient-event-reporting-form/>

Partnership Agreement Reviews

Since launching our partnership agreement drafting service in 2020, we've spent the past six years helping practices ensure their agreements truly reflect how they operate today. We are now offering reviews of existing agreements to check whether the current structure of your practice is reflected within the agreement. Has a partner left since you first had your agreement drafted? Has a new partner joined? Have roles and responsibilities evolved?

For a small fee, we will also identify whether new or updated clauses are needed to reflect changes in working arrangements, decision-making, or future plans, giving you confidence that your partnership agreement remains accurate, relevant, and fit for purpose.

Please contact Abigail.askew@nwlmc.org if you would like further information.

LMC HR Hints & Tips Webinars

The LMC HR Service is hosting two 30-minute online webinars via Microsoft Teams (£35 per person): Menopause in the Workplace on Friday 19 June 2026 and Change Management on Monday 22 June 2026, both from 1:00pm–1:30pm. These bite-sized sessions are designed to provide practical, timely HR support without the need to commit to longer training events. To book a place, please contact [Rebecca Noble](#).





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Do you currently have a CQC Good or Outstanding rating – awarded between 2017 and 2022?

The Care Quality Commission has announced the launch of its Returning to Good and Outstanding programme. The initiative is designed to provide additional assurance regarding lower-risk GP practices that have not been inspected for several years.

The programme will focus on GP practices that:

- Currently hold a Good or Outstanding CQC rating.
- Last had an inspection report published between 2017 and 2022.

What can practices expect?

Practices selected for assessment can expect:

- A focused assessment against 10 non-clinical quality statements.
- A site visit as part of the assessment process.
- A minimum of five working days' notice before the visit.

The CQC has advised that these assessments will generally not involve a GP Specialist Advisor unless concerns are identified that warrant escalation to a full inspection, or where evidence suggests a practice may merit a higher rating.

What does this mean for practices?

Many practices that have not received a CQC visit for several years may now be contacted as part of this programme. While the assessments are intended to be proportionate and targeted at lower-risk services, practices should ensure that governance arrangements, leadership processes, workforce documentation, and evidence relating to the relevant quality statements remain up to date and readily accessible.

LMC Support

If your practice is notified of an upcoming CQC assessment and you would like advice, support, or an opportunity to discuss preparation, please contact toni.parker@nwlmc.org.

LMC Vacancies

Three of our five Committees currently have seats available for GP representation:

- Lancashire Coastal LMC: several vacancies available
- Central Lancashire LMC: 2 vacancies available (1 for Greater Preston & 1 for Chorley & South Ribble)
- Lancashire Pennine LMC: 1 vacancy available (Rossendale)

Please let us know if you are interested in being a LMC member or would [like to find out more](#).

[You can find your LMC representatives on our website here.](#)





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Weight Management Resources for Primary Care (Lancashire & South Cumbria)

The Lancashire and South Cumbria Primary Care Intranet hosts a dedicated Weight Management section, bringing together the latest information, guidance, referral pathways and resources to support both clinicians and patients.

With increasing interest in weight management services, including the introduction of new treatment options and evolving referral pathways, practices are encouraged to familiarise themselves with the available resources. The site includes information on local services, eligibility criteria, patient support options and frequently asked questions.

Weight Management Resources: <https://primarycare.lancashireandsouthcumbria.nhs.uk/key-topics/conditions/weight-management/>

Please consider sharing relevant information with colleagues involved in supporting patients with weight management and obesity-related health conditions.

Delayed letters from the Trust (Morecambe Bay only)

We are aware that all practices have been impacted by a template issue within the Trust, which has resulted in delays to letters being sent to practices over the past eight weeks.

We understand that this is likely to have created a lot of additional work for general practice teams, with the need to manage, review or complete additional administrative tasks as a result of these delayed communications. Practices have fed back that this has resulted in additional clinical hours and increased workload pressures across practices.

We are looking to quantify the impact this has had across practices in Morecambe Bay, including extra workload generated as a result of managing the delayed letters and any other associated impacts on practice capacity and resources. Once we have heard back from practices, we will look to discuss the implications with the Trust as well as the ICB, and highlight the need to learn from recent incidents and avoid additional work being required from practices, moving forward.

[Please could you provide details](#) of any additional time or resources your practice has had to commit as a result of this issue, so we can build an accurate picture of the impact across the system.





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Help Shape Prostate Cancer Care (Lancashire & South Cumbria)

An exciting opportunity is available for Primary Care Healthcare Professionals to support the ongoing Prostate Improvement Programme across Lancashire & South Cumbria.

The Cancer alliance team is seeking individuals who are passionate about education and have a keen interest in prostate cancer and men's health. This is an excellent opportunity to contribute to an important area of healthcare and help improve patient outcomes. The work will focus on a variety of areas within prostate care, building on the Learning Event Analysis Evaluation completed earlier this year, alongside outputs from a recent workshop.

This is a 9-month programme of work requiring approximately 2 PAs per month, with funding available to provide backfill for participating clinicians.

Those interested in taking part, or who would like further information about what is involved, are encouraged to contact Ryan Moore directly at Ryan.Moore7@nhs.net. Ryan would be happy to provide additional details and answer any questions.

Big Conversations Event (Morecambe Bay Only)

MBPCC and UHMBT are delighted to host the next Big Conversation Event on **Thursday 25th June, 19:00h at Crooklands Hotel, Crooklands.**

The event aims to bring together colleagues from both the Trust and General Practice, to share current topics and facilitate collaborative discussions. Below is an overview of some of the proposed topics and themes for the evening.

1. **BCYP Services & Subspecialties** - *An overview from BCYP colleagues on current services and subspecialties*
2. **Single Point of Access (SPOA)** - *Update*
3. **What's on Your Mind?** - *An open space for colleagues to bring forward any topics, questions, or ideas they'd like to discuss.*

Event Details

- Time: 19:00 (arrival from 18:30)
- Location: Crooklands Hotel, Crooklands, Cumbria, LA7 7NW
- Food & beverages provided
- Teams option available

If you would like to attend the event or would like further information, please contact: h.donegan@nhs.net.

